



FILE A CLAIM WITH CONFIDENCE

STATE OF ARIZONA

Policy No. **395211**

Your Life and AD&D program is managed by The Hartford, a leader in employee benefit services. It's great protection for your family and added peace of mind for you. In case you or your beneficiary(ies) ever need to file a claim, keep this information in a handy place.



TO START A CLAIM:

Call **1-866-712-3443** | **7am-6pm • Monday-Friday**
Policy No. **395211**

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The Hartford makes it easy to file a claim with these steps.

STEP 1: HAVE THIS INFORMATION READY

- Your state agency's name, your employee ID number and the type of claim.
- For the person filing the claim (the "claimant") and, if applicable, the deceased: Name, Social Security number and date of birth.
- Insured's relationship to the claimant (for example, "self," or "parent").
- Daytime and/or evening contact information.
- Last date of work, date of event, and cause of event.

STEP 2: MAKE THE CALL

With your information handy, call The Hartford at **1-866-712-3443, 7am-6pm, Monday-Friday**. You'll be assisted by a caring professional who'll take your information, answer your questions and start your claim.

STEP 3: COMPLETE THE INFORMATION

Look for a packet in the mail from The Hartford, which will include a beneficiary statement and other important notices. Complete the requested information and send it back in the envelope provided.

(Please cut here and keep in your wallet.) ✂

continued

GET SUPPORTIVE ASSISTANCE

After receipt of your beneficiary statement, we may be in touch to obtain additional information from you. Our goal is to offer a smooth and hassle free experience. Feel free to call us with anything that’s on your mind. **1-800-411-7239**

AT THE HARTFORD, WE UNDERSTAND THAT THIS IS A DIFFICULT TIME FOR YOU AND YOUR LOVED ONES

You have the assurance of our knowledge, experience, and understanding of what you’re going through. We’re with you all the way, so you can receive the benefits you’re eligible to receive, including support through The Hartford’s Beneficiary Assist^{®1} program available through ComPsych[®]. Through the Beneficiary Assist program, you’ll have access to our nationwide network of counselors who stand ready to assist you if you face financial, legal or emotional challenges.

QUICK FACTS

The Hartford’s goal is to get you through your time of need with compassion and the best outcome possible. Keep the card below in a safe place for future use. We’ll be there when you need us.

FUNERAL CONCIERGE SERVICES²

With Everest funeral planning services, licensed funeral directors provide support that includes:

- Gathering funeral pricing information
- Negotiating funeral service prices with local funeral homes

EVEREST EXPRESS PAY³

With Everest Express Pay, eligible families covered by a Hartford Life policy may have access to their entire Life insurance benefit in as little as 48 hours.

Express Pay is available to beneficiaries of covered loved ones if:

- The deceased has died from natural causes.
- An attending doctor has signed a certificate of death.
- There’s no coroner or medical examiner involved.

For more information, call **1-866-854-5429** or visit **www.EverestFuneral.com/Hartford**

Visit **TheHartford.com/Arizona**



ARIZONA
DEPARTMENT OF ADMINISTRATION
BENEFITS

(Please cut here and keep in your wallet.) ✂

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² Funeral Concierge services are offered through Everest Funeral Package, LLC (Everest). Everest and the Everest logo are service marks of Everest Funeral Package, LLC. Everest is not affiliated with The Hartford and is not a provider of insurance services. Everest and its affiliates have no affiliation with Everest ReGroup, Ltd., Everest Reinsurance Company or any of their affiliates. The Hartford is not responsible and assumes no liability for the services provided by Everest Funeral Package, LLC as described in these materials and reserves the right to discontinue any of these services at any time.

³ Additional eligibility rules may apply.

Services may not be available in all states. Visit www.TheHartford.com/employee-benefits/value-added-services for more information.

Life Form Series includes GBD-1000, GBD-1100, or state equivalent.

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WHEN YOU CALL, THE HARTFORD WILL ASK YOU TO PROVIDE:

- Your state agency’s name, your employee ID number and the type of claim.
- For the person filing the claim (the “claimant”) and, if applicable, the deceased: Name, Social Security number and date of birth.
- Insured’s relationship to the claimant (for example, “self,” or “parent”).
- Daytime and/or evening contact information.
- Last date of work, date of event, and cause of event.

This card is not proof of insurance.