

## THE HARTFORD CLAIMPLUS TEAM®



## LOOK TO THE HARTFORD FOR EXPERT HELP IN MANAGING THE MOST COMPLEX CONSTRUCTION CLAIMS.



### OUR CLAIMPLUS CONSTRUCTION SERVICES TEAM INCLUDES:

- An account executive
- Expert adjusters
- Claims professionals supported by:
  - A legal team
  - On-site nurse case managers
- Special investigations professionals

When your construction business has claims, they can be complex as well as costly. You need an experienced partner to help you manage it all. The Hartford can help, with:

- Multinational reach
- Deep resources in all lines of coverage
- Experience with the most challenging construction claims like defect and serious injury
- The ability to manage wrap-ups

With The Hartford on your side, you can prevail no matter how challenging the project.

### RELY ON THE CLAIMPLUS CONSTRUCTION SERVICES TEAM

Here's what you can expect:



**A highly experienced claims account executive** serves as your primary contact on all claims service needs and consults on all aspects of your claims program, including claims trends and loss cost management.

**Prepare. Protect. Prevail.®**

continued





**Our designated ClaimPlus handling teams** focus solely on serving our largest customers and deliver a claims service experience tailored to your business needs. They manage everyday construction claims services – in consultation with our most expert adjusters when claims complexity warrants it.



**Our Latent Property Damage Group** is dedicated to managing construction defect claims and the complex contractual issues surrounding them. These claims professionals specialize in regional jurisdictions and are supported by a legal team that consults on complex cases and helps deliver an optimal defense.



**The Major Case Team** leverages our most skillful and experienced adjusters for the most severe injuries, such as brain, spinal and burn.

- For bodily injury claims, our adjusters are experienced in the complex liabilities and contractual issues that can arise with complex construction claims and litigation.
- On workers' compensation claims, our adjusters work with on-site nurse case managers and prestigious medical centers around the country that provide specialized care.



**Our Rapid Response Model** engages professionals in our special investigations unit when catastrophic claims occur. They get to the accident scene within hours to conduct on-site investigations and preserve evidence to ensure we get the right facts and the right results.



#### OTHER SERVICES WE PROVIDE:

- A **customized account service agreement** helps ensure we meet your communication and claim management needs.
- **TREO | Track Risk. Explore Opportunities.**<sup>SM</sup> This risk management information system is designed to simplify claims management and help you effectively lower loss costs.

#### GET CONSTRUCTIVE ADVICE ON LOWERING COSTS.

Contact your representative from The Hartford to learn more.

TREO is available to select insureds only. Some features are not available. Additional charges may apply. Features and benefits are subject to change.

The Hartford® is The Hartford Financial Services Group, Inc. and its subsidiaries, including issuing companies, Hartford Fire Insurance Company, Hartford Life Insurance Company and Hartford Life and Accident Insurance Company. Its headquarters is in Hartford, CT.



Business Insurance  
Employee Benefits  
Auto  
Home